Productions, INC.
955 Talleyrand Ave Jacksonville, FL 32206
p| 904.350.0048 · f| 904.350.0047 · e| orders@mlxlpro.com

ORDER SUBMISSION PROCESS

To ensure smooth processing, please send all purchase orders to orders@mlxlpro.com.

Each PO should include:

- Usable artwork (vector files with spot colors preferred; raster images must be at least 200 dpi at actual size, on a transparent background)
- Item breakdown (style, color, size, and quantity)
- Imprint colors and locations
- Shipping address and method (We have a daily UPS pickup. FedEx third party has a charge of $5 per box.)
- Goods should be sent with your PO# used as reference on the shipment. Shipping address is

  MLXL Productions
  955 Talleyrand Ave
  Jacksonville, FL 32206

We will send an order acknowledgment if there are any pricing discrepancies. If a proof is needed, it will be provided within 48 hours (Monday–Friday) after receiving the PO and artwork.

Shipping: Tracking and invoices will be sent within 48 hours of the ship date.

TURN AROUND TIME (AFTER PROOF APPROVAL AND ALL GOODS ARRIVE)
Screen Print — 5-7 BUSINESS DAYS
Embroidery and DTF — 7-10 BUSINESS DAYS

Rush orders accepted based on current capacity. Please contact for availabilty and fees.

Spoilage Standard 2% spoilage | If exact quantities are required send additional pieces
Shipping MLXL Productions is not liable for shipping delays, damages, or errors caused by third-party carriers
Damaged Goods/Order Discrepancies Any damages or order discrepancies must be reported within 10 business days of delivery
Goods Left Behind Goods left after 90 Days will be donated